

Request for Service

Your Name

Delivery Address

Home Phone & Cell Phone

Email address

Dealer you purchased product from & why?

Product Description, Model # and Serial#

Service Requested

New delivery / Relocation / Service / Other _____

List all accessories to be installed by us.

Width of steps leading up to deck?

36" wide, 60" wide, custom width_____

Will a crane be required for this delivery?

Yes - No - Not Sure

What will the product be installed on?

Concrete Slab , Deck , Balcony, Other_____

If installed on deck-what is step width?

36" wide, 60" wide, custom width_____

What is the height from ground to deck?

Take 2 measurements 8' apart along the deck ____ - ____

Ground surface at measurement locations?

Sand/ grass/ mud/ concrete/ hill/ mulch /other _____

Although care will be taken, MYSpaGuy is not responsible for damage to deck, pad, landscaping, railings or any other items possibly damaged in the process of delivery. By initialing homeowner agrees delivery crew will not be held responsible.

Customer to Initial_____

Age of home & deck at Delivery Address?

Is the product going into a room?

(Sunroom, porch, gazebo, screened patio, family room, basement)

If yes, please submit photos

If yes, opening must be a least 4" wider & 8" taller than product

Additional fees will apply

Is there a gate spa will need to be passed through to reach the desired location?

Opening must be 4" wider than product

Are there any steps or stairs that will be encountered? (Maximum allowable steps is 7, otherwise a crane will be required)

Are there any obstacles such as ditches, hills or slopes that the product will have to be maneuvered on?